



## Terms of Hire

### 1. Terms of hire

“THE COMPANY”, “US”, or “WE”, is Beaux Bell Tents. “THE HIRER”, or “YOU”, is the person hiring the equipment from the company. The hirer must be at least 18 years of age.

“THE PERIOD OF HIRE” means the period of hire for the bell tents, décor and furnishings.

“A BOOKING” is the contract entered into by the hirer and the company. A booking is confirmed once a quote is given and a deposit is paid. The remaining balance is due 10 weeks before the event. 10 weeks’ notice is required for cancellation of the booking by either party. If less than 10 weeks, 50% of the hire charge will be forfeited. Your deposit will be repaid to you within 7 days of the event, providing there is no damage or significant cleaning required. If a booking is cancelled more than 10 weeks before the event, you’ll receive a full refund minus a £50 administration fee.

“HIRE CHARGES” is the total amount due as set out in the invoice. The Hire charge includes delivery, pitch and set up of furnishings, disassembly after the event and collection.

#### 1.1 What we ask from you...

Your selected site is on flat, firm ground, that’s not susceptible to boggy or flooding. Your selected site also has no drains, cables or other services buried under ground.

You provide us with a plan, showing where you want the bell tents to be erected and/or you have a representative on site for this purpose. In absence of this, we will erect the tents where we think is best.

You provide parking for the company with clear routes to where the bell tents are to be erected. If the distance from the parking point to the area where the tents are sited is greater than 25m, a surcharge may be added.

The equipment is the responsibility of the hirer during the hire period and any damage may incur a surcharge.

Fires, BBQ's and candles are not permitted within 4 metres of the Bell tents. Smoking is not permitted inside or within 4 metres of the Bell tents. No Heating or Cooking or other gas or electrical appliances to be used within the Bell Tent. No animals permitted in the Bell tent. All doors & Windows must be left zipped up when leaving the bell tents to avoid change of weather conditions.

#### 1.2 What you can expect from us...

We will endeavour to supply you with the equipment ordered but where this is not possible the company will notify you as soon as possible with any alterations to the design and specifications of the equipment and where alteration is fundamental, you may terminate the contract and any deposit paid will be refunded. In the unfortunate event that we have to cancel your event due to Force Majeure, including high winds or heavy rain, we will offer you a different date with the same package, number of guests and tents. We have no control over the weather, and we will always assess the situation for the safety of our customers, however we are not obliged to offer you a refund.